



2021 ANNUAL REPORT



Emergency
Family
Assistance
Association

1575 Yarmouth Ave
Boulder, CO 80304

303-442-3042
www.efaa.org

Dear Friends,

In the wise words of television host Fred Rogers, “When I was a boy and I would see scary things in the news, my mother would say to me, ‘Look for the helpers. You will always find people who are helping.’” This sentiment could not be truer than in the past year.

Reflecting back on 2021, we are so grateful to the many “helpers” that kept our neighbors fed, housed, and able to make ends meet during the pandemic. Our case managers provided more hours of support to families than ever before. Our volunteers masked up and helped our food bank adapt our service delivery. Our staff and managers engaged with dozens of partner agencies and funders to ensure that our community had a coordinated response to the pandemic, avoiding duplication and filling gaps. Our donors gave, gave again, or gave for the first time to their local safety net during an unprecedented time of need.

Here at EFAA, we are seeing that the demand for food, financial assistance, and housing has not let up. In the next year, we will continue to support families as they work to avoid eviction, recover wiped out savings and tackle emergency debt. We will also resume efforts to promote long-term family resilience, through innovative programming focused on economic recovery, housing stability and healthy child development. And, we will continue to use EFAA’s voice in local issues to build a more equitable community.

While we know we are not quite yet out of this storm, with your support we are optimistic for better days ahead.

Thank you, to all the helpers, for the transformative impact you make.



Julie Van Domelen
Executive Director



Kristin Moseley
FY21 Board President

VOICES FROM OUR COMMUNITY

I was one of the lucky ones whose finances came out ahead during the virus. I felt hoarding unearned cash was wrong; I should be sharing with the community. Family, especially the children, is important to me. EFAA is an obvious choice.

ANONYMOUS DONOR

All of my family members are deceased; I have no one that I can ask for help. In the past, I worked enough to ensure that I could always be completely self-sufficient. When the pandemic took my ability to earn money, it made me feel quite helpless. I was reminded that I do not have a safety net. That was when you stepped in. The silver lining to losing everyone you care about... One tends to learn what is truly important, and one tends to stop taking things for granted.

If it weren't for your help, I would have lost my home.

I don't have relatives with spare bedrooms.

I don't have a backup plan.

I would have been homeless.

ANONYMOUS PARTICIPANT

It's easy to get caught up in our own busy lives, but being part of EFAA's volunteer Guild Team Committee really helps me stay grounded and balanced. It is so important to do what we can as individuals and families to give back to this community we live in.

JESSICA KLOTSCH, GUILD CO-CHAIR



Our Impact in
2021



EFAA helped

5,925 PEOPLE

in Boulder County access food,
housing, and essential services
during the pandemic.

\$3.7M

IN FINANCIAL ASSISTANCE

for rent, utilities, and
minor medical costs



3X

THE AMOUNT
distributed before
the pandemic

61%

OF FINANCIAL ASSISTANCE

went to families
with children



At the height of the pandemic, EFAA was the leading provider (public and private)
of COVID rental assistance in our service territory.

**NEARLY 1 MILLION
LBS OF FOOD**

WORTH OVER \$1.6M

helped keep families fed
during the pandemic

This equated to nearly
\$1,400 VALUE
PER FAMILY

**2X THE LBS
OF FOOD**

PER HOUSEHOLD

as we responded
to heightened food
insecurity

NEW!

HOME DELIVERY PROGRAM

made over 1,000 food
deliveries

Dollars not spent on food go to other critical household expenses, like rent.

Provided
housing for

125 FAMILIES

experiencing
homelessness

This includes

**255
CHILDREN**

who would otherwise
have become homeless

**96% OF
FAMILIES**

moved into safe and
stable housing upon exit

**2 REMOTE SESSIONS OF
16-WEEK GETTING
AHEAD PROGRAM**

helping build resources,
skills and connections

**MADE POSSIBLE BY
THE SUPPORT OF**

**5,840
DONORS**

**40% GAVE FOR
THE FIRST TIME!**

**329
VOLUNTEERS**

**WHO GAVE 12,402
HOURS OF THEIR TIME!**

**CONTINUED TO MEET MONTHLY WITH
PARTICIPANT ADVISORY
COMMITTEE**

2021 BOARD OF DIRECTORS

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PRESIDENT

JOSHUA SROGE,
PRESIDENT ELECT

AARON R. SPEAR,
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CHRIS RAY

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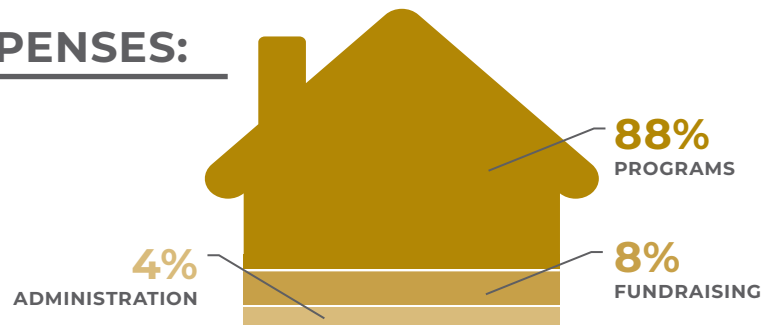
SUSI GRITTON

JODY LEFAYT

LENORA COOPER

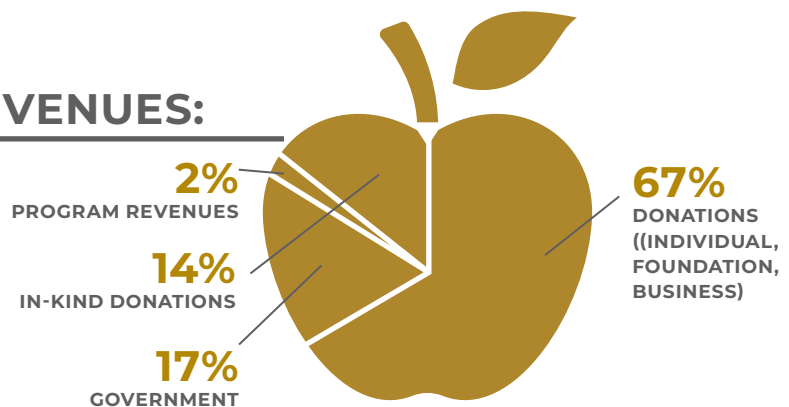
2021 FINANCIAL REPORT

EXPENSES:



PROGRAM SERVICES	\$7,803,963	88%
FUNDRAISING	\$700,643	8%
ADMINISTRATION	\$327,465	4%
TOTAL EXPENSES	\$8,832,071	100%

REVENUES:



DONATIONS	\$6,998,827	67%
GOVERNMENT	\$1,776,511	17%
PROGRAM REVENUES	\$200,912	2%
IN-KIND DONATIONS	\$1,488,757	14%
TOTAL REVENUE & SUPPORT	\$10,465,007*	100%

*Strong revenues in FY21 were the result of exceptional donor support during COVID. Excess revenue from FY21 has been built into the organization's FY22 budget to support ongoing emergency needs and deeper impact programming focused on recovery.



Family Resource
Center Association

MAXAR



Human
Services



BOULDER COUNTY
HOUSING
& HUMAN
SERVICES