



Emergency  
Family  
Assistance  
Association



# 2022 ANNUAL REPORT

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## LETTER FROM LEADERSHIP



Dear Friends,

***Recovery /rə'kʌv(ə)rē/ noun: a return to a normal state of health, mind, or strength.***

At EFAA, this word has been at the forefront in 2022.

After several years of pandemic emergency response, we are finally shifting gears and transitioning into a recovery phase – learning what it means to straddle these two worlds.

There's no question that our community has endured so much over the past two years. And while it appears as though the worst of the pandemic has passed, our economically disadvantaged neighbors will feel its reverberations for a long time.

For example, chances are you have been feeling the impacts of inflation at the grocery store, at the pump, and around our community. This increased cost of basic needs is hitting low-income families hardest. Since budgets for the families that we see at EFAA are predominantly made up of essentials like food and gas, as prices for these items go up it becomes harder to make ends meet and leaves them even more vulnerable to financial shocks.

**So what is EFAA doing to help families recover?**

For starters, we're raising limits on financial assistance to help families meet the rising cost of living, and we're expanding these areas to include new items like emergency car repairs. We're continuing to advocate for affordable housing and living wages by elevating the voices and experiences of those who come to EFAA. And we're restarting our multi-month rental assistance with family goal setting, extending investments in children, and launching a new financial well-being course.

The road to recovery may be a long one. But as our community's safety net for over 100 years, EFAA is uniquely poised to help our neighbors get back to thriving.

Thank you to our volunteers, donors, participants, board, staff, and all who make this work possible. We could not do this without you.



  
**Julie Van Domelen**  
EXECUTIVE DIRECTOR



  
**Joshua Sroge**  
FY22 BOARD PRESIDENT

## SPOTLIGHT

Cheryl and her husband, David, had been together for 36 years, and they lived a comfortable life in their longtime mountain community of Nederland. Then last year the unthinkable happened – they discovered a tumor in David’s brain.

**The series of events that transpired after David’s cancer diagnosis was nothing short of catastrophic.** Cheryl’s employer fired her for “abandoning her job” while transporting David to and from hospitals down the mountain, but she did not have the time or funds to pursue legal restitution. Then, Cheryl and David’s landlord informed them that he would be putting their rental home on the market, all while David was bedbound and unable to move himself. Cheryl’s physical and mental health began to suffer from the stress of the situation, and she injured her back from transporting David in and out of bed.

**In the blink of an eye, Cheryl’s financial situation made a complete 180, and she found herself in need of emergency support.** She spent her days at the hospital with David, on hold for hours with the US Office of Housing and Urban Development in hopes of securing a government housing voucher, surrounded by steno pads filled with phone numbers with names and agencies that could potentially help. She called every agency in search of support but kept winding up at dead end after dead end.

Eventually, Cheryl got in touch with EFAA’s Mountain Resource Liaison, Kelly. She was connected to EFAA’s Housing Stabilization Program (HSP), which provided rental assistance to help Cheryl and David stay in their home, while also providing support to apply for government housing.

**“Without EFAA, I don’t think I would have survived. A huge weight was lifted off our shoulders. I didn’t have to freak out any more about how to move with my sick husband. You guys kept us safe and helped with everything.”**

After a brief time in hospice, David passed away after months of battling brain cancer.

In times of crisis, the last thing anyone should have to worry about is a roof over their heads. **Soon after David’s death, Cheryl received the extraordinary news that she was approved for a Section 8 voucher, and an eligible apartment opened up in Nederland, her home of over 30 years. That meant she would not have to leave the community she holds so dear while processing an earth-shattering loss.**

**As the community’s safety net, EFAA is here to provide our neighbors with help to meet their basic needs, as well as a shoulder to lean on when the going gets tough.**





## 2022 NEW AND NOTEWORTHY



### BASIC NEEDS

Our staff prepared for the re-opening of the lobby of EFAA's Yarmouth office, introducing a hybrid model where participants can choose in-person or over-the-phone appointments.

In 2022, EFAA shifted its focus from pandemic emergency response to return to longer-term resilience efforts such as Keeping Families Housed, a multi-month rental assistance program for families with children.

As local families struggled with an unprecedented increase in the cost of basic needs, our Food Bank saw a sharp uptick of visits - higher than at any point since the start of the pandemic.





## HOUSING

EFAA closed on a 10-unit property in Nederland that will benefit families with children and older adults who live in the mountains. By opening this new housing site in Nederland in January of 2023, EFAA will bring its housing stock up to 64 single family units and round out its offerings of housing throughout Boulder County, adding to what is already available in Louisville, Longmont, Lafayette, and Boulder.



## CHILDREN, YOUTH, AND FAMILIES

9th grade student Lizzie and her mother moved into EFAA's transitional housing after the sudden death of Lizzie's father. Enduring this trauma, and the shutdown of in-person learning due to COVID, Lizzie was struggling in school. She was connected to a volunteer through EFAA's Children, Youth, and Families Program who provided virtual 1:1 math coaching every week. This hard work paid off - in April, Lizzie earned the highest grade in her class on her math midterm exam.



## 2022 NEW AND NOTEWORTHY



### STRATEGIC EDUCATION

EFAA ramped up its involvement in public policy and legislative issues that would positively benefit our participants' lives. EFAA's Board of Directors endorsed 12 public policy stances, including ballot measures and state legislation. We also hosted three City Council Candidate forums with the Boulder Chamber of Commerce and the Boulder Valley League of Women Voters.



Finally, we installed a 24-hour ballot drop box outside of our Yarmouth office so that participants and other community members can more easily cast their votes.



## OUR IMPACT IN 2022



EFAA HELPED **6,091** INDIVIDUALS ACCESS FOOD, HOUSING, AND OTHER ESSENTIAL RESOURCES DURING A TIME OF UNPRECEDENTED NEED FOLLOWING THE PANDEMIC.

Nearly   
**\$1.6 MILLION**  
in financial assistance distributed for rent, utilities, and minor medical costs

**61%** ↑ increase in rental assistance compared to pre-pandemic levels

**381**  
households participated in EFAA's intensive Family Strengthening programs aimed at long-term financial resilience to chart a pathway out of poverty



Over   
**1 MILLION POUNDS**  
of food valued over **\$1.7 million**  
helped keep families fed

Average of **643** pounds of food   
per family this year  
**\$1,093**  
Value

THE AVERAGE ANNUAL EFAA FAMILY INCOME FOR A SINGLE PARENT WITH TWO CHILDREN

**\$14,508**

**\$78,926**

← THE AMOUNT OF INCOME REQUIRED FOR A WORKING FAMILY OF THE SAME SIZE TO MEET BASIC NEEDS AT A MINIMALLY ADEQUATE LEVEL IN BOULDER COUNTY



Provided  housing for **103** families experiencing homelessness

**83%**  
of families moved into safe and stable housing upon exit



**57%**  
of families increased savings during their stay with an average of **\$2,542** saved per family 

Provided specialized services to **209**  children living in EFAA's housing

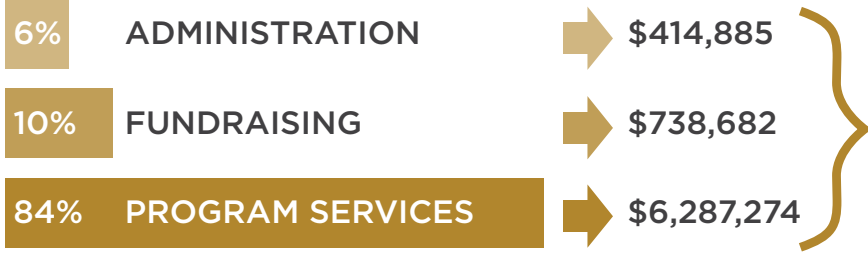
## MADE POSSIBLE BY THE SUPPORT OF...

**4,881** Donors

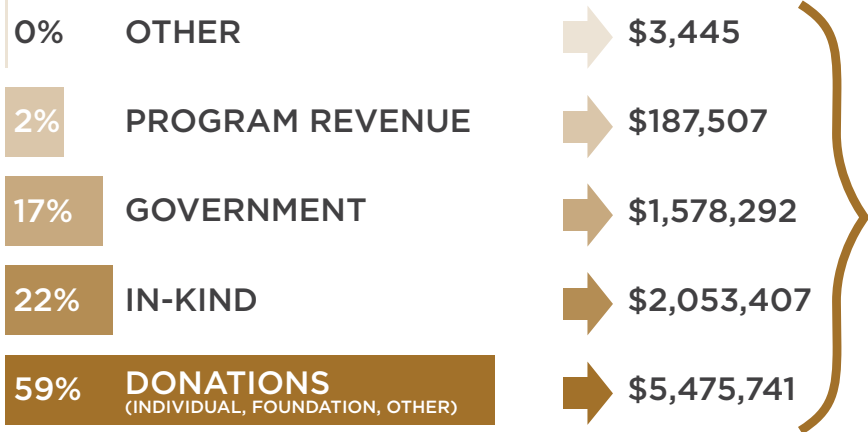
**403** Volunteers

→ Equivalent to **8.2** full-time employees!

# 2022 FINANCIAL REPORT



**TOTAL EXPENSES**  
\$7,440,841



**TOTAL REVENUES**  
\$9,298,392



## 2022 BOARD OF DIRECTORS

**JOSHUA SROGE**  
PRESIDENT

**KEELY CORMIER**  
PRESIDENT ELECT

**JERRY COMER**  
SECRETARY

**KRISTIN MOSELEY**  
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**GARRETT MARSILIO**  
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